

A-Line Janitorial Services Opportunity
Question and Answer
May 8th, 2018

1. What Class of Safety Vest will be required?
 - a. Safety Vests need to be Hi Visibility Green with an "X" on the back and Class 2.
2. Is the water needed for cleaning available at all times in DUS?
 - a. Yes, the water for the janitorial service is available at all times in DUS.
3. What is the required response time for the Graffiti removal?
 - a. The area with the graffiti will need to be isolated, covered or cleaned within 6 hours. The original time in the contract was eight (8) hours but it was changed. Please refer to the new version of Part I – Scope of Work attached in this addendum.
4. Does the outside of the windows of the DUS Booth need to be cleaned and how often?
 - a. Yes, we have added this to Part I – Scope of Work 3.1.3.2. It will be done on a monthly basis.
5. Is the Contractor responsible for the cleaning of any of the escalators and stairs to the bridges in DUS?
 - a. No, the Contractor is not responsible for cleaning any escalators of any stairs that are connected to the bridge.
6. Is the Contractor responsible for any cleaning on the elevators, inside or outside?
 - a. No, the Contractor's only responsibility in the elevator area is the landing on each one.
7. Is the Contractor responsible for picking up trash in the landscaped areas?
 - a. Yes, the contractor is responsible for any trash in the landscape areas in all stations, with the exception of the landscape area behind the DUS Booth, the parking area on Central Park and 61st and Peña stations.
8. Is it required to strip or deep clean the floors inside the DUS Booth and if so, how often?
 - a. Yes, the contractor will strip or deep clean the floors in the DUS Booth every six months. Please refer to Part I – Scope of Work 3.1.3.3.
9. Is the Contractor responsible for any scratch or damage to the RTD signs in the station?
 - a. The Contractor is only responsible for the cleaning as instructed in the SOW and the removal of Graffiti.
10. What is the total usage of toilet paper (any better names) at DUS?
 - a. We cannot provide that information as this is maintained by the current Contractor and it is included in his all-inclusive monthly bill.
11. How many Bio Hazard and liquid spills happened inside the trains and had to be attended by the Janitorial Company in 2017?
 - a. Approximately 20 to 30 per month.
12. What is the limit of DUS cleaning scope on the Southwest corner?
 - a. Please refer to Version 2 of Document 13, DUS Janitorial Map included in the addendum.
13. Does the Contractor need to do anything to the trees in DUS?

- a. The Contractor will be required to vacuum any trash or cigarette residue at the base of the tree on a daily basis. Please refer to Part I – Scope of Work 3.1.1.1.H.
14. Will there be a parking area available for the Contractor's personnel at DUS?
- a. Yes, we will give them access to our parking area.
15. Could a van or truck be parked on the street between DUS and the old DUS when power washing is performed?
- a. Yes, the Contractor will be able to park on that area while power washing.
16. What is the frequency of cleaning the Stainless Steel and Aluminum at the Stations?
- a. As mentioned in the SOW, all stainless steel and aluminum parts of the station need to be cleaned weekly.
17. What is the height to which we need to clean the glass windows and the elevator's outside structures?
- a. The height requirement of cleaning on any structure or windows is eight (8) feet.
18. What is the response time available to avoid the penalty once Contractor has been informed it has not complied with the contract?
- a. Please refer to Part II – Commercial Terms Article 9. Penalties.
19. Could bird deterrent be installed on the high bird traffic areas on the stations?
- a. Company is considering the option, but please quote based on the current conditions.
20. Does Contractor need to clean the top part of the light poles at the stations?
- a. No, the Company is responsible to clean the top of the light poles.
21. What is the requirement to clean the pedestrian bridges?
- a. It is a daily cleaning as specified in Part I Article 3.1.1.1.A on the contract.
22. Which stations have dumpsters available?
- a. DUS, 38th & Blake, 40th & Colorado, 40th & Airport and 61st Station.
23. What options does the Contractor have for the stations in which no Dumpsters are available?
- a. Contractor can place all trash bags at station auxiliary rooms and haul them at least once a week to the closest station with a dumpster.
24. How will the Contractor clean the areas behind the canopies that it cannot reach but are visible?
- a. Contractor will use a blower to blow them out of the station.
25. What is the limit of the sidewalk that goes under the bridge at Peoria Station?
- a. East edge of Peoria bridge can be used as reference.
26. What are the limits of the 61st and Peña station?
- a. Please refer to Document 19, 61st and Peña Map.
27. Is the Contractor responsible for the graffiti on the mainline walls?
- a. No, it is a Company task.
28. Is the Amtrak Maintenance Platform part of the scope of the contract?
- a. Yes, it is part of the scope of work.
29. Does the RTD identification tag work on Company's property?
- a. No, all Contractor personnel needs to have Company's ID.
30. Is the cleaning of the electrical cabinets at the stations a Contractor's responsibility?

- a. Contractor is responsible to remove stickers, gum or graffiti without the use of water.
31. Is the Contractor responsible for the paint of the benches?
- a. No, it is not a Contractor item.
32. Are there any trash receptacles on the Wynkoop side of 38th and Blake Station?
- a. No, but Company will install two trash receptacles identical to the ones on the other side of the station.
33. What is the height limit of the power wash cleaning on the pedestrian bridges?
- a. It will be eight (8) feet height limit. A change on the Scope of Work has been done. Please refer to the new version as part of this addendum.
34. Are the ticketing machines part of the cleaning requirements?
- a. No, they are not part of the Scope of Work. The areas around the ticketing machines are included.
35. Is the South RTD Pedestrian Bridge located at the south end of the 38th and Blake Station part of the contract?
- a. No, this bridge is not part of the contract.
36. What is the south end limit of the 38th and Blake station on the Blake Street side?
- a. The pedestrian crossing on the street will mark the end of the area of the Contractor's responsibility. Please refer to Document 14 38th and Blake Map.
37. Is the ballast area close to the track in the 40th and Colorado Station part of the contract?
- a. No, this is the Company's responsibility.
38. Are the Parking lots included in the Central Park Station?
- a. No, they are not included in the contract.
39. Is the light rail platform at Peoria Station included in the Contract?
- a. Yes, it is part of the contract.
40. Is the Contractor required to have the RTD Safety training in order to perform the contract on the light rail side of the Peoria Station?
- a. Yes, the Contractor's personnel will need to undergo the training. Company will provide the training that has a duration of approximately 2 hours. This will be at Contractor's cost. Company will be available to perform the training at Contractor's facility to limit the economic impact. This is renewable on a yearly basis but the renewal process is online. As a result of the training each Contractor's personnel will receive an OTST Card that needs to be carried at all times while performing any task at Peoria Station.
41. Is there an area for storage at the DIA Station?
- a. Company will provide a cabinet inside the Office Space #1 in DIA Station.
42. Can a motorize vehicle be used on the DUS platforms?
- a. No, we will not authorize the use of a motorized vehicle on DUS platform.
43. Is the Contractor responsible for pick up the trash in the mainline in any of the stations?
- a. No, Company will remove any trash in the mainline.
44. What does "dust in full" means on the Quarterly cleaning of the cabinets mentioned in the Scope of Work?
- a. It means vacuum and cleaning any and all residue inside the sign cabinets. Company will provide Contractor with a key to access the inside.

